

This rule was filed as NMPSC Rule 760.

**TITLE 17 PUBLIC UTILITIES AND UTILITY SERVICES**  
**CHAPTER 12 WATER SERVICES**  
**PART 760 CUSTOMER SERVICE RULES AND REGULATIONS FOR WATER UTILITIES**

**17.12.760.1 ISSUING AGENCY:** New Mexico Public Service Commission [New Mexico Public Regulation Commission].  
[Recompiled 12/30/01]

**17.12.760.2 SCOPE:**  
[Recompiled 12/30/01]

**17.12.760.3 STATUTORY AUTHORITY:**  
[Recompiled 12/30/01]

**17.12.760.4 DURATION:**  
[Recompiled 12/30/01]

**17.12.760.5 EFFECTIVE DATE:**  
[Recompiled 12/30/01]

**17.12.760.6 OBJECTIVE:**  
[Recompiled 12/30/01]

**17.12.760.7 DEFINITIONS:**  
[Recompiled 12/30/01]

**17.12.760.8 [TABLE OF CONTENTS:]**  
A. Customer Service Rules and Regulations [17.12.760.9 NMAC]  
B. Format for Customer Service Rules and Regulations [17.12.760.10 NMAC]  
[Recompiled 12/30/01]

**17.12.760.9 CUSTOMER SERVICE RULES AND REGULATIONS:** The Customer Service Rules and Regulations set forth in NMPSC Rule 760 [17.12.760 NMAC] establish the responsibilities and rights of jurisdictional water utilities and their residential customers in their water service relationship. Nothing herein shall prevent any utility from adopting Customer Service Rules and Regulations which do not conflict with but which are additional to those set forth herein to cover special circumstances.  
[Recompiled 12/30/01]

**17.12.760.10 FORMAT FOR CUSTOMER SERVICE RULES AND REGULATIONS:** For the convenience of the utilities the Customer Service Rules and Regulations herein are set forth in the appropriate format. [See 17.12.760.10.pdf]  
[Recompiled 12/30/01]

**17.12.760.11 [HISTORY:** Codified by NMPSC Case No. 2086, order dated June 30, 1988; Amended by NMPSC Case No. 2232, order dated December 19, 1988; Amended by NMPSC Case No. 2227, order dated December 29, 1989. Formerly part of NMPSC General Order 42, superseded for purposes of rule reorganization and codification.]  
[Recompiled 12/30/01]

**HISTORY OF 17.12.760 NMAC:**

Pre-NMAC History: The material in this part was derived from that previously filed with the Commission of Public Records-State Records Center and Archives.  
General Order No. 42, Regulations Governing Water Utilities, 5/2/84.

NMPSC Rule 760, Customer Service Rules And Regulations For Water Utilities, 6/30/88.

History of Repealed Material: [RESERVED]